

# FREIGHT POLICY

## LTL/CC SHIPPING

- Free Freight Allowed at \$3,000 order total. (excluding special/custom order items, special build items and build-to-order equipment) Flat pallet rate of \$150 for orders less than \$3,000.
- All special/custom order items, special build items and build-to-order equipment will be subject to a freight charge.
- Any special requests outside of a normal delivery will be an extra charge. This includes, but not limited to, need for a liftgate at delivery, residential delivery and limited access delivery. Deliveries may incur a delay due to special requests.
- All orders shipped LTL or common carrier must be inspected upon delivery. Any freight damage should be clearly marked on the Bill of Lading. Credit will not be given when pertaining to damaged equipment if not properly documented at the time of delivery.
- In the case of concealed damage; the National Motor Freight Traffic Association requires consignees submit a claim with five days of delivery. It is strongly recommended to break down the shipment right away for inspection.  
\*Please be aware that the maximum amount of payout on a concealed damage claim is currently at a national rate of 1/3 of the claim value.
- Upon receipt, all orders should be verified by referencing the enclosed packing slip. Any discrepancies must be reported within 48 hours of receipt.
- All warranty parts are subject to a freight charge.

## ROUTED DELIVERY

- \$500 minimum order required to qualify for delivery service.
- If a truck will not run on a scheduled day, items will be sent the day prior at no additional freight charge with expected delivery the same day as scheduled delivery.
- In the event of a full truck on delivery day, excess items will be sent the day prior at no additional freight charge with expected delivery the same day as scheduled delivery.
- All orders must be in by 11:00 AM CST the day prior to scheduled delivery.
- Jobsite delivery available. Please notify us 48 hours prior to delivery with jobsite address, any special instructions and contact information for person that will be present at the jobsite.
- Requests for timed deliveries will be evaluated in relation to the truck route for that day.
- It will be at the delivery driver's discretion to travel on unpaved roads and/or during inclement weather.



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